

**2016**

***Okanogan-Wenatchee***

***National Forest***

***Aviation Mishap Response***

***Guide and Checklist***

*Do not waste time trying to figure out if an event is an accident, that's the job of  
the NTSB*

*(National Transportation Safety Board).*

*If you have an event with an aircraft that results in damage or injury no matter  
how slight.*

**REPORT IT—1-888-4MISHAP. (1-888-464-7427)**

**Update Record**

**Date of Review**

**Signature**

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Update phone numbers, frequencies, and POCs quarterly and for each mission.

### **Administrative Information**

*All personnel involved in aviation operations should be familiar with this Aviation Mishap Response Guide and Checklist. This guide is to be reviewed and updated annually or when contact numbers or personnel changes occur.*

*This Guide is to be reviewed by all dispatch personnel, Aviation Program Personnel, District Aviation Officers, and the Unit Aviation Officer on a bi-yearly basis.*

<i>Signature</i>	<i>Title</i>	<i>Date</i>
<i>/s/ Patti J. Jones</i>	<i>Unit Aviation Officer</i>	<i>4/5/2016</i>
<i>/s/ Jason Emhoff</i>	<i>Naches DAO</i>	<i>4/8/2016</i>
<i>/s/ Kevin McPhee</i>	<i>Cle Elum DAO</i>	<i>4/7/2106</i>
<i>/s/ Michael Davis</i>	<i>Airbase Manager</i>	<i>4/16/2016</i>
<i>/s/ Dave Nalle</i>	<i>Wenatchee River DAO</i>	<i>4/5/2016</i>
<i>/s/ Jim Smothers</i>	<i>Entiat/Chelan DAO</i>	<i>5/18/2016</i>
<i>/s/ Meg Trebon</i>	<i>Methow Valley DAO</i>	<i>4/6/2016</i>
<i>/s/ Daren Belsby</i>	<i>Smokejumper Base Mgr.</i>	<i>4/18/2016</i>
<i>/s/ Jill Vugteveen</i>	<i>Tonasket DAO</i>	<i>4/6/2016</i>
<i>/s/ Sherry Buss</i>	<i>Air Tanker Base Mgr.</i>	<i>4/18/2016</i>
<i>/s/ Ricky Harrod</i>	<i>Lab Aviation Officer</i>	<i>4/17/2016</i>
<i>/s/ Brant Stanger</i>	<i>Dispatch Center Mgr.</i>	<i>4/5/2016</i>
<i>/s/ Erin Ely</i>	<i>Asst. Center Mgr. Aircraft</i>	<i>4/5/2016</i>
<i>/s/ Megan Teaford</i>	<i>Asst. Center Mgr. Logistics</i>	<i>4/5/2016</i>
<i>/s/ Katy McAuley</i>	<i>Aircraft Dispatcher</i>	<i>4/5/2016</i>

# Project Work/Incident Aviation Mishap Response Communication Tree

*Lost AFF/Radio*

*Conducting full Radio/Phone search.*

*CONTACT: No further action.*

*NO CONTACT: Continue to SAR notification*

**Project Manager/Incident  
Commander**

**Floor Coordinator**

**Center Manager**

Brant Stanger

509-884-3473/509-679-2473c

**Unit Aviation Officer**

Patti Jones

509-664-9335

509-668-2801

**OWF Fire Staff (or acting):**

Keith Satterfield

509-664-9228/ 509-669-0860c

**911/Local EMS**

See OTHER Side

**National Rescue  
Coordination Center**

1-800-851-3051/850-283-5955

**NWC –Emergency  
Manager**

503-808-2720

**NICC**

208-387-5400

**Law Enforcement:**

Robert Moelder

509-664-9236/509-885-4850c

**1-888-4MISHAP**

1-888-464-7427

**Safety Manager:**

Mike Kelly

509-664-9301/509-669-4455c

**PAO:**

Kate Jerman

509-664-9314

509-699-3132c

**Forest Supervisor:**

Mike Williams

509-664-9323/928-606-6513c

Jason Kuiken – Deputy

509-664-9308/509-679-6958c

**HR Liaison/Admin Officer:**

Maureen Hanson

509-664-9307/509-670-1839c

**Regional-PIO:**

Glen Sackett

503-808-2790

503-545-6083c

**WO PIO:**

Joe Walsh

202-205-1294

**Regional Forester:**

Jim Pena

503-808-2203

Becky Health – Deputy Forester:

503-808-2202

**Chief Forester:**

Tom Tidwell

**R6 Fire Director:**

Kevin Martin

503-808-2143/503-703-4334c

**National Fire Director:**

Dan Olsen (Acting)

202-205-1483

202-302-2756c

**R6 Aviation Safety Manager:**

Gary Boyd

541-504-7263/541-280-8555c

**National Aviation Safety Mgr:**

Gary Sterling

208-387-5614/208-985-6260c

**NTSB**

202-314-6000

**R6 Aviation Officer:**

Aaron Schoolcraft

503-808-2359/202-302-4518

**National Aviation Mgr:**

Art Hinaman

202-205-1505/202-302-4518c

# LOST CONTACT CHECKLIST

## Initial

\_\_\_\_\_ Attempt contact on all available frequencies

**See Flight Request/PASP for frequencies**

Air Guard: 168.625 Tone TX 110.9

National flight following: 168.6500 Tone RX/TX 110.9

Aircraft in area attempt to make verbal contact with aircraft.

**Aircraft in area check 121.50 for ELT signal- If YES Proceed to Search**

Ground units in area: Attempt to contact aircraft.

\_\_\_\_\_ **Start a NEW Incident**

\_\_\_\_\_ Contact all available phone numbers

Local Base managers: (SEAT, HELO, Tanker)

Flight Manager: **See Flight Request/PASP**

Air Route Traffic Control Center:

- Seattle 253-351-3520
- Salt Lake City 801-320-2560

Contact Air Towers along flight route:

Bellingham	360-738-8958	Portland	503-493-7500
Eugene	541-607-4631	Renton	206-764-6632
Hillsboro	503-615-5470	Seattle-Boeing	206-658-6406
Klamath Falls	541-880-2502	Seattle SEA-TAC	206-214-2550
Medford	541-779-3096	Spokane-Felts	509-353-2946
Moses Lake	509-762-1367	Spokane-Geiger	509-742-2526
Olympia	360-754-1517	Tacoma-Narrows	253-851-9480
Paine	425-923-1400	Troutdale	503-674-3512
Pasco	509-542-4200	Walla-Walla	509-529-9750
Pendleton	541-278-1993	Yakima	509-575-5887

Vendor: **See Flight Request/PASP**

Originating Dispatch **See Flight Request/PASP**

Pilot/PAX cell phone: **See Flight Request/PASP**

\_\_\_\_\_ Continue to monitor AFF

\_\_\_\_\_ Plot last known position of aircraft

\_\_\_\_\_ Print out AFF last known position if available

\_\_\_\_\_ Supervisor: Contact local Aviation Manager/ Fire Management Officer

\_\_\_\_\_ Fill out Aircraft Information Sheet

\_\_\_\_\_ **Document all contacts and actions in WILDCAD**

\_\_\_\_\_ Delegate duties as needed

**If unsuccessful, continue to pursue Lost Contact checks and move to Search and Rescue** Instruct all to contact dispatch if they reach the A/C by radio/phone or acquire information on status of A/C

## Aircraft Information Sheet

Fill out as much as possible obtain the following information on the aircraft:

**CAUTION: Do not announce over the radio the names of individuals involved in missing aircraft.**

1. Name of pilot(s):

2. Name of passenger(s) and agency affiliation. How many?

3. Aircraft registration number ``N'' –

4. Type of aircraft –

5. Color of aircraft –

6. Type of mission –

7. Last known location: time, latitude, and longitude.

8. Point of takeoff and time.

9. Destination and ETA.

10. Was flight plan filed with FAA and/or Agency?

11. Fuel duration in hours and minutes as reported on initial contact?

12. Last reported Course heading and speed.

# SEARCH AND RESCUE CHECKLIST

## Initial

\_\_\_\_\_

EVENT MAIN POINT OF CONTACT ESTABLISHED

\_\_\_\_\_

Continue with radio/phone search move forward with Search and Rescue

\_\_\_\_\_

Aircraft information sheet Completed

\_\_\_\_\_

**SAR** section of **MISHAP RESPONSE COMMUNICATION TREE** is initiated

- Primary calls to initiate SAR
  - **LOCATION KNOWN: 911/EMS**
    - Ensure the most accurate number of souls involved is relayed
  - **LOCATION UNKNOWN: Rescue Coordination Center (RCC)**
    - Event point of contact calls the RCC.
    - Tyndall AFB, FL. 850-283-5955 or 800-851-3051
    - The RCC will initiate the search with the FAA and appropriate agencies.
  - **FAA Northwest Mountain Region 24 Hour Accident and Incident Response Center 425-227-1389 Renton Washington**
  - **Coast Guard Rescue Coordination Centers:**
    - Seattle, WA. 206-220-7001

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Information for Rescue Coordination Center:

- Inform the RCC an aircraft has not checked in, location is unknown
- Give information from the Aircraft information sheet (or FAX sheet)
- Ensure a contact name and call back phone number is given to the RCC.

\_\_\_\_\_

Continue with SAR portion of **MISHAP RESPONSE COMMUNICATION TREE**

\_\_\_\_\_

Communication is maintained with Event Point of Contact.

\_\_\_\_\_

If applicable, ensure that the vendor is contacted

\_\_\_\_\_

**Document** all contacts and actions in WILDCAD.

\_\_\_\_\_

**Delegate** tasks if needed

**Document all contacts**

**Fire Management Officer/Unit Aviation Manager  
Or Designated Main Point of contact for event**

**PROCEDURES CHECKLIST**

**LOST CONTACT:** Aggressively trying to make contact

- \_\_\_\_\_ Maintain contact with the Dispatch Center Manager
- \_\_\_\_\_ Document all actions and conversations
- \_\_\_\_\_ Obtain copy of Aircraft information sheet
- \_\_\_\_\_ Maintain contact with dispatch supervisor or center manager

**CONTACT MADE**

- Document events and outcome.
- If requested by dispatch, help determine if mission should continue or aborted

**NO CONTACT**

- Transition to Search and Rescue procedures

**SEARCH AND RESCUE:**

- \_\_\_\_\_ Put the **Mishap Response Communications Tree** into action
- \_\_\_\_\_ **LOCATION KNOWN:** Confirm that local 911/EMS has been contacted
- \_\_\_\_\_ **LOCATION UNKNOWN:** Contact appropriate Rescue Coordination Center
- \_\_\_\_\_ Ensure that AMD/USFS Mishap has been called. **1-888-464-7427**
- \_\_\_\_\_ Regional Aviation Safety Manager has been contacted
- \_\_\_\_\_ Public Affair Officer Notified
- \_\_\_\_\_ Safety Manager Notified
- \_\_\_\_\_ Forest Supervisor Notified

**Local Unit Coordination in conjunction with the Rescue Coordination Center (RCC) Efforts**

- \_\_\_\_\_ Request an RCC assigned search number: \_\_\_\_\_
- \_\_\_\_\_ Request an RCC search radio frequency: \_\_\_\_\_
- \_\_\_\_\_ Request an RCC approval to conduct a route search or a grid search with agency aircraft.
- \_\_\_\_\_ If Agency Aircraft are not available request an aerial search by the responsible SAR agency.
- \_\_\_\_\_ Continue coordination in-house and with other SAR agencies

**Document all actions and conversations**

## Unit Radio Frequency

U.S. Forest Service –Okanogan-Wenatchee National Forest -WA-OWF						
Dispatch Center: Central Washington Interagency Communication Center, Call Sign: "Wenatchee", Phone: (509) 884-3473, Fax:(509) 884-3549, 24 Hr. (509) 663-8575						
Aviation Frequencies WA02/WA03						
Frequency	RX	Tone	TX	Tone	Bnd	Geographic Location
Nat'l. Flight Follow	168.6500	110.9	168.6500	110.9	N	National
Air Guard	168.6250	none	168.6250	110.9	N	National
Air to Air	132.5500	none	132.5500	none	AM	WA03 Primary
Air to Air	133.0750	none	133.0750	none	AM	WA03 Secondary
Air to Air	135.9750	none	135.9750	none	AM	WA03 Tertiary
Air to Air	132.1750	none	132.1750	none	AM	WA02 Primary
Air to Air	132.9750	none	132.9750	none	AM	WA02 Secondary
Air to Air	133.5500	none	133.5500	none	AM	WA02 Tertiary
Air/Ground 40	167.4500	none	167.4500	none	N	WA03
Air/Ground 12	167.0750	none	167.0750	none	N	WA03
Air/Ground 66	166.6750	none	166.6750	none	N	WA02
Air/Ground 51	168.3125	none	168.3125	none	N	WA02
Frequency	RX	Tone	TX	Tone	Bnd	Geographic Location
Methow Valley RD						
McClure	169.8750	146.2	172.3500	103.5	N	Methow Valley RD
Sweetgrass	169.8750	146.2	172.3500	136.5	N	Methow Valley RD
Slate	169.8750	146.2	172.3500	131.8	N	Methow Valley RD
Monument 83	169.8750	146.2	172.3500	146.2	N	Methow Valley RD
N. 20 Mile	169.8750	146.2	172.3500	167.9	N	Methow Valley RD
Granite	169.8750	146.2	172.3500	123.0	N	Methow Valley RD
Goat Mt.	169.8750	146.2	172.3500	118.8	N	Methow Valley RD
Midnight Mt.	163.8750	146.2	172.3500	192.8	N	Methow Valley RD
Tonasket RD						
Lemanasky	170.4750	146.2	166.8500	192.8	N	Tonasket RD
Tunk	170.4750	146.2	166.8500	141.3	N	Tonasket RD
Bonaparte	170.4750	146.2	166.8500	156.7	N	Tonasket RD
Buckhorn	170.4750	146.2	166.8500	151.4	N	Tonasket RD
Rock	170.4750	146.2	166.8500	110.9	N	Tonasket RD
Frequency	RX	Tone	TX	Tone	Bnd	Geographic Location
Cle-Elum RD						
Mission Ridge	172.2500	146.2	164.1875	100.0	N	Cle-Elum RD
Thorp Mt.	172.2500	146.2	164.1875	123.0	N	Cle-Elum RD
Red Top	172.2500	146.2	164.1875	131.8	N	Cle Elum RD
Peoh	172.2500	146.2	164.1875	173.8	N	Cle Elum RD
Entiat RD						
Badger	173.0500	146.2	168.7500	127.3	N	Entiat RD
Duncan	173.0500	146.2	168.7500	146.2	N	Entiat RD
Tyee	173.0500	146.2	168.7500	110.9	N	Entiat RD
Chelan RD						
Old Maid	173.0500	146.2	168.7500	136.5	N	Chelan RD

Slide	173.0500	146.2	168.7500	141.3	N	Chelan RD
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### **Unit Radio Frequency**

Frequency	RX	Tone	TX	Tone	Bnd	Geographic Location
<b>Wen River RD</b>						
Dirty Face	171.5000	146.2	166.3000	123.0	N	Wen River RD
Burch	171.5000	146.2	166.3000	118.8	N	Wen River RD
Natapoc	171.5000	146.2	166.3000	151.4	N	Wen River RD
Alpine	171.5000	146.2	166.3000	156.7	N	Wen River RD
Icicle	171.5000	146.2	166.3000	103.5	N	Wen River RD
<b>Naches RD</b>						
Bethel	171.5000	123.0	168.7500	162.2	N	Naches RD
Clemans	171.5000	123.0	168.7500	179.9	N	Naches RD
Pig Tail	171.5000	123.0	168.7500	186.2	N	Naches RD
Little Bald	171.5000	123.0	168.7500	167.9	N	Naches RD

<b>Southeast Region DNR</b>						
Dispatch: Central Washington Interagency Communications Center						
Call Sign: "Wenatchee",						
Dispatch Phone (509) 884-3473, Fax (360) 577-5421						
Frequency	RX	Tone	TX	Tone	Bnd	Geographic Location
Nat'l. Flight Follow	168.6500	110.9	168.6500	110.9	N	National
Air to Air	122.9250	none	122.9250	none	N	Air to Air Tactical
Air/Ground 40	167.4500	none	167.4500	none	N	Wenatchee NF (Default)
Air/Ground 12	167.0750	none	167.0750	none	N	Wenatchee NF WA03
DNR A/G	159.2700	103.5	159.2700	103.5	N	State Wide Air to Ground
VTAC 11 A/G	151.1375	none	151.1375	156.7	N	State Wide Air to Ground
Badger	159.4425	127.3	151.2125	127.3	N	4 miles NE of Wenatchee
Chelan	159.2250	156.7	151.4750	156.7	N	2 miles S of Chelan
Naneum	159.3225	D023	151.3625	D023	N	17 miles N of Ellensburg

# **HELICOPTER AMBULANCE REQUEST INFORMATION**

## **Injury Information**

1. Total personnel involved in mishap \_\_\_\_\_
2. Time of mishap \_\_\_\_\_ .
3. Type or extent of injuries (vitals, other medical personnel on scene):  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## **B. Mishap Site Information**

1. Unit/Agency \_\_\_\_\_
2. Contact telephone number \_\_\_\_\_
3. Radio frequency to contact unit/agency: VHF – AM \_\_\_\_\_ VHF-FM \_\_\_\_\_
4. Location of mishap: a. Township \_\_\_\_\_ Range \_\_\_\_\_ Section \_\_\_\_\_ 1/4 Section \_\_\_\_\_  
b. Latitude \_\_\_\_\_ Longitude \_\_\_\_\_  
c. \_\_\_\_\_ Nautical miles at \_\_\_\_\_ Degrees from \_\_\_\_\_ VOR  
d. Prominent landmark: Distance \_\_\_\_\_
5. Site Contact: \_\_\_\_\_  
Radio frequency at mishap site: Primary: VHF-AM \_\_\_\_\_, VHF-FM \_\_\_\_\_  
Secondary: VHF-AM \_\_\_\_\_, VHF-FM \_\_\_\_\_
6. Other known aircraft in the area (call signs) \_\_\_\_\_  
Air-to-Air Frequency Primary: VHF-AM \_\_\_\_\_, VHF-FM \_\_\_\_\_  
Secondary: VHF-AM \_\_\_\_\_, VHF-FM \_\_\_\_\_
7. Special information, flight hazards, MOAs, MTRs, etc. \_\_\_\_\_  
\_\_\_\_\_
8. Landing site(s) and conditions (is it completed or when it will be completed)  
\_\_\_\_\_
9. Proximity of landing site to mishap site \_\_\_\_\_  
\_\_\_\_\_
10. Nearest available AV Gas/Jet A fuel \_\_\_\_\_
11. Conditions at the mishap site: Wind direction \_\_\_\_\_, Wind velocity \_\_\_\_\_,  
Ceiling and visibility \_\_\_\_\_, Obstructions to visibility \_\_\_\_\_,  
Obstructions to visibility \_\_\_\_\_,  
Temperature \_\_\_\_\_, Degrees (F or C) \_\_\_\_\_, Elevation \_\_\_\_\_,  
Sunrise \_\_\_\_\_, Sunset \_\_\_\_\_,  
Description of Terrain \_\_\_\_\_

## Media Relations

The following information and guidelines will assist you in responding to media inquiries regarding a mishap, accident or incident.

- Many media outlets have radio scanners and may call at the first mention of an accident or incident. Also, in today's digital age and media environment, with people having access to cell phones, iPods, and other digital capabilities, virtually anyone can be an instant reporter. Staff at dispatch and coordination centers and home units must be prepared to respond immediately and before an NTSB investigation team is set up and prepared to respond.
- It's important to be responsive to the media, but it's critical that you do not release any detailed information, particularly in the early stages of an accident or incident.
  - You can acknowledge that you have an initial report, but explain there are no other details available.
  - It's especially important that you not release any information about names of individuals known or presumed to have been on board the aircraft.
  - Similarly, it's important to not release preliminary information about aircraft type, location, or specific mission, as many family members could be affected without confirmation.
  - Never say "no comment," in response to a question as that indicates you are hiding something or otherwise purposely keeping information from them. Instead, politely explain that you don't have the necessary information to respond further.
- Responding to media calls can be an unsettling experience for many, but realize that reporters are people too, and only doing their job, just as you are. Treat them with respect – remember, they can be a great ally or your worst enemy – and be polite and responsive but don't speculate or provide detailed information. Leave any responses beyond explaining that you don't have the necessary information to professional information officers.
- Every dispatch office or coordination center should maintain a current list of public affairs or information officers to contact in the event of an emergency. This contact should be made as early in the process as possible to relieve dispatch or coordination center personnel of dealing directly with media calls so they can focus on needs associated with the incident or accident.
- Once an information or public affairs officer has been notified, calls can simply be referred to him or her. This person also should be in contact with the NTSB investigator or information officer and can handle media inquiries as requested by the investigation team.
- Once an NTSB investigation team is in place, and if the local information officer is not available, obtain the name and phone number of the lead investigator or the team's incident information officer, contact them and ask how they would like media calls to be directed.
- **Remember, the sooner a public information officer or public affairs officer is contacted, the sooner media calls can be diverted from the work of the dispatch or coordination center.**

# **Accident Site Preservation**

## **Establish Inner and Outer Perimeter**

- Protect property utilizing law enforcement agencies to guard site access.
- Prevent the disturbance of wreckage and debris except to preserve life, rescue the injured, or protect the wreckage from further damage
- Protect and preserve ground scars and marks made by the aircraft
- Admit Public Safety personnel access to the wreckage to the extent necessary to preserve life, and/or stabilize HAZMAT
- Maintain a record of personnel who enter the accident site

## **BIOHAZARD/HAZMAT**

- Potentially dangerous materials that might be present may include but are not limited to: Chemicals-Explosives-Biological-Radioactive materials, fuel, pressure vessels, compressed air, hydraulics, batteries, accumulators, igniters, oxygen systems, oxygen bottles, fire extinguishers, evacuation chutes, flares, composite materials, ballistic parachute systems, tires

## **Wreckage Documentation (if possible)**

Use best judgment to obtain these goals

- Obtain aircraft registration number (N number)
- Obtain number of casualties
- Photograph or video the overall wreckage including cockpit starting at the initial point of impact if possible
- Photograph or video any ground scars or marks made by the aircraft

## **Injured/Fatalities**

- Coordinate with the NTSB prior to the removal of fatalities. If unable, document that part of the scene to be disturbed, including switch/control positions, and instrument/gauge readings

## **Prior to Investigation Team Arrival on Scene, Restrict Access only to Authorized Personnel**

- Land Management Agency personnel
- FAA
- Police/Fire/EMS
- Medical Examiner/Coroner

## **Witness Documentation**

- Obtain name / address / phone numbers (home & work)
- Obtain their location relative to the accident site
- Obtain description of what they observed or heard
- Obtain name of person reporting accident (911 Tapes)

## **Tip for Dispatch: Preparing For an Agency Investigation Team**

**Please see agency handbooks for additional requirements.**

- Statements from the witnesses and personnel remotely (distance) involved (i.e. dispatchers, comm. unit trailer, ATGS, HELCO, other pilots, etc.). Their statements are very important too when it comes to what they heard or saw
- Weather at the time of accident, what was the weather at the time of the event? Temperature, wind direction, approximate visibility, sunny, cloudy, what was predicted?
- Forest/Unit designate a point of contact for the incoming team (usually a line officer)
- If involved on a fire incident, a point of contact from the IMT would be very helpful
- Radio/dispatch logs and tapes
- Secure the fuel truck that the aircraft was last fueled from (If from a Airport's FBO, inform the airport manager in case he needs to alert other aircraft/operators that had been fueled from the same fueling vehicle)
- Please have witnesses and personnel involved with the incident stay in the local area in case the NTSB needs to ask some additional information

# Emergency Contact List

Update phone numbers, frequencies, and POCs quarterly and for each mission

<b>Pacific NW Region:</b>	<b>Name</b>	<b>Work Phone</b>	<b>Cell Phone</b>	<b>Home Phone</b>
<b>Regional Aviation Officer</b>	Aaron Schoolcraft	503-808-2359	202-302-4518	
<b>Regional Aviation Safety</b>	Gary Boyd	541-504-7263	541-280-8555	
<b>Regional Safety Officer</b>	Charles L. Byrd	503-808-2626		
<b>PNW GACC</b>	NWCC	503-808-2720		

<b>LOCAL UNIT: OWF</b>	<b>Name</b>	<b>Work Phone</b>	<b>Cell Phone</b>	<b>Home Phone</b>
<b>Unit Aviation Manager</b>	Patti Jones	509-664-9335	509-668-2801	509-662-4520
<b>Public Information Officer</b>	Kate Jerman	509-664-9314	509-699-3132	Cell Number
<b>Law Enforcement Officer</b>	Robert Moelder	509-664-9236	509-885-4850	
<b>Fire &amp; Aviation Staff Officer</b>	Keith Satterfield	509-664-9228	509-669-0860	509-548-0762
<b>HR Liaison/Administrative Officer</b>	Maureen Hanson	509-664-9307	509-670-1839	509-884-9751
<b>Forest Supervisor</b>	Mike Williams	509-664-9323	928-606-6513	
<b>Deputy Forest Supervisor</b>	Jason Kuiken	509-664-9308	509-679-6958	

## LOCAL EMERGENCY CONTACTS:

<b>County Sheriff's</b>			
<u>Klickitat Co.</u> 509-773-4545	<u>Grant County</u> 888-431-9911	<u>Chelan County</u> 509-663-9911	<u>Yakima County</u> 509-574-2500
<u>Kittitas County</u> 509-925-8533	<u>Okanogan County</u> 509-422-7232, 800-572-6604	<u>Whatcom County</u> 360-676-6912/6911	<u>Douglas County</u> 509-663-9911

<b>City Police</b>			
<u>Wenatchee</u> 509-663-9911	<u>E.Wenatchee</u> 509-663-9911		

<b>State Police</b>				
<u>Goldendale</u> 800-283-7805	<u>Wenatchee</u> 509-682-8090	<u>Okanogan</u> 509-422-3800	<u>Ellensburg-Kit Comm</u> 509-925-5303	<u>Yakima</u> 1-800-283-7803

<b>Ground Ambulance</b>				
<u>Goldendale</u> 509-773-4545	<u>Wenatchee</u> 509-663-9911	<u>Okanogan</u> 509-422-4212	<u>Ellensburg-Kit Comm</u> 509-925-8534	<u>Yakima</u> 509-453-6561
<u>Methow</u> 509-997-4013	<u>Brewster</u> 509-689-4041			

<b>Military Rescue</b>		
<u>Dust-Off Yakima</u> 509-225-8008 dependant on current deployments	<u>Fairchild AFB</u> 509-247-4051	

# Emergency Contact List

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## AIR AMBULANCE

Life Flight	All-Boise/Portland/Dallesport	800-232-0911
Air Link	Bend/Klamath Falls	800-621-5433
Airlift Northwest	Seattle	206-329-2569
Northwest Medstar	Spokane	800-422-2440

## HOSPITAL & HOSPITAL LANDING INFORMATION

City - Hospital Name	Phone	Frequency	Lat/Long	Legal
<b>Brewster</b> - Three Rivers Hospital HELIPAD: 40' x 40' at Hospital	509 689-2517	155.340	48°05'39" / 119°47'06"	T30N R24E S14
<b>Ellensburg</b> - Kittitas Valley Health Care HELIPAD: On Hospital Roof (Gross Weigh 9,000 Lbs) Alternate Location Airport or ½ Mile South of Hospital	509 962-9841	155.340	46°59'14" / 120°22'19"	T17N R20E S06
<b>Goldendale</b> - Klickitat Valley Health HELIPAD: Designated Landing Area in Parking Lot of Hospital	509 773-4022 +0	155.340	45°49'11" / 120°48'38"	T4N R16E S21
<b>Moses Lake</b> – Samaritan Healthcare HELIPAD: On Hospital Roof. Alternate Location Next to Hospital on South Side	509 765-5606 +0	155.340	47°07'43" / 119°15'51"	T19N R28E S23
<b>Omak</b> - Mid Valley Hospital HELIPAD: North of Hospital (New Pad 2004)	509 826-1760	155.340	48°23'45" / 119°32'47"	T34N R26E S34
<b>Tonasket</b> – North Valley Hospital HELIPAD: Soccer fields at Chief Tonasket Park	509 486-2151	155.340	48°42'07" / 119°26'53"	T37N R27E S16
<b>Wenatchee</b> - Central Washington HELIPAD: at Hospital or Wenatchee HS Football Field. Alternate Pangborn Airport	509 662-1511	155.340	47°24'38" / 120°19'37"	T22N R20E S09
<b>White Salmon</b> – Skyline Hospital HELIPAD: 40' x 40' (Circular 20' radius) at Hospital	509 493-1101	155.340	45°43'55" / 121°28'21"	T03N R11E S19
<b>Yakima</b> - Yakima Memorial Hospital HELIPAD: 50' x 50' at Hospital – 1.5 Mile North of Yakima Airport Beacon – 1,200' Elevation	509 575-8100	155.340	46°35'37" / 120°32'48"	T13N R18E S23
<b>Yakima</b> - Yakima Regional Medical and Cardiac Center HELIPAD: 50' x 50' on Hospital Roof. Large enough for a blackhawk.	509 575-5000	155.340	46°35'47" / 120°31'16"	T13N R18E S24

### AIRCRAFT COMMUNICATION PLAN AND FREQUENCY USER'S GUIDE

TRANSPORTING INJURED PERSONNEL BY FS CONTRACT HELICOPTER USING "H.E.A.R."\*\* SYSTEM

**This procedure is to be used only for emergencies that warrant immediate hospital services.**

When transporting injured personnel by helicopter under Forest Service Contract:

- ✓ The Forest Dispatcher will telephone the appropriate hospital and request they monitor their "HEAR" system radio.
- ✓ The aircraft pilot or manager will tune in the "H.E.A.R." Frequency (normally 155.340 as primary) on the aircraft multi-channel radio and establish direct communication with the hospital staff. Helicopter will verify frequency through Forest Dispatcher.
- ✓ Local police will be requested to secure landing area when needed.

\* **Hospital Emergency Administrative Radio**

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	NAME	LOCATION	PHONE
<b>Burn Centers</b> Just 1 <sup>st</sup> and 2 <sup>nd</sup> degree burns	Legacy Emanuel	Portland	503-413-4232/413-2200
	Harborview	Seattle	206-744-8711/744-3000 For Admits 206-744-3597
	St. Joseph	Tacoma	253-426-6739/798-5142
<b>Poison Center</b>	Oregon	800-222-1222	(Continental U.S.)
	Washington	800-222-1222	(Continental U.S.)
<b>Emergency Service</b>	Washington	1-800-258-5990(24 hr)	
	Oregon	1-800-452-0311(24 hr)	

FAA	NAME	PHONE	HOME
<b>Air Route Traffic Control Centers</b>	Seattle	253-351-3520	
	Salt Lake City	801-320-2560	
<b>Flight Services Stations</b>	Prescott, AZ	928-583-6154	Services all of the Western States
<b>Rescue Coordination Centers:</b>			
Air Force RCC	48 Contiguous States	850-283-5955	800-851-3051
Air Command RCC	Alaska	907-551-7230	800-420-7230
<b>Pacific SAR Coordination:</b>			
Coast Guard RCC	Seattle	206-220-7001	
Coast Guard RCC	Alameda, CA.	510-437-3701	
Joint Rescue Coordination Center	Hawaii - Honolulu	808-535-3333	HQ 14 <sup>th</sup> CG District
<b>Flight Standard District Offices</b>	Portland/Hillsboro	800-847-3806	
	Seattle	800-354-1940	425 227-1999/2000
	Spokane	509-532-2340	Press 1 for Emerg.

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## MILITARY ROUTES

Contact	Phone	Routes	Routes
<b>NAS Whidbey</b>	360-257-1872/2877/2502	IR-341,342,343,344, 346,348,	VR-1350, 1351, 1352, 1353, 1354, 1355
<b>NAS Lemoore</b>	559-998-1043/1042/2185		VR-1251
<b>McChord AFB</b>	253-982-2635/9925	SR-488, 489	IR 324, 325, 326, 327, 328, 329, 330, 340, VR 331
<b>Mtn Homes AFB</b>	208-828-5800	IR-300, 303, 304 IR-293 (may change)	SR-301, 353 Paradise West MOA
<b>Idaho Air National Guard</b>	208-422-5303/5315/5348	IR-301, 302, 305, 307	VR-1300, 1301, 1302, 1303, 1304, 1305, 319, 316
<b>939<sup>th</sup> RQW (Portland 304<sup>th</sup> Reserve) Aerial Refueling Routes</b>	503-335-4421 (Command Post)	AR 304AV, AR 304BV, AR 305AV, AR 305BV, AR 306AV, AR 306BV	<b>Aerial Refueling is done out of Fairchild AFB, Spokane WA.</b>

## MILITARY OPERATING AREAS & RESTRICTED AREAS

State	MOA	Contact	Phone
<b>Washington</b>	Okanogan A, B, C (N Central WA)	Seattle ARTCC	253-351-3520
	Olympic A, B	Seattle ARTCC	253-351-3520
	Roosevelt A, B (NE WA)	Seattle ARTCC	253-351-3520
	R6714 A, B, C, D, F, G, H – Yakima	Seattle ARTCC	253-351-3520
	Chinook A, B (S Whidby Island)	NAS Whidby Approach Control	Seattle ARTCC 253-351-3520
	R6701 – Admiralty Inlet	NAS Whidby Approach Control	Seattle ARTCC 253-351-3520
	Ranier 1, 2, 3	SEA-TAC Approach Control	Seattle ARTCC 253-351-3520
	R6703 A, B, C, D – Ft. Lewis	SEA-TAC Approach Control	Seattle ARTCC 253-351-3520
<b>Oregon</b>	Boardman (Columbia River)	Seattle ARTCC	253-351-3520
	R5706 Boardman (Columbia River)	Seattle ARTCC	253-351-3520
	R5701 Boardman (Columbia River)	Seattle ARTCC	253-351-3520
	Goose (Central CA/OR Border)	Seattle ARTCC	253-351-3520
	Hart: North, South (E of Klamath Falls)	Seattle ARTCC	253-351-3520
	Juniper: North, South, Low (SE Redmond, E of Lakeview)	Seattle ARTCC	253-351-3520
	Paradise (Eastern CA/OR Border)	Salt Lake City ARTCC	801-320-2560
	Saddle A, B (SE Burns)	Salt Lake City ARTCC	801-320-2560
	Dolphin North, South (Coast)	Salt Lake City ARTCC	801-320-2560